

INSTALLATION, CARE & PRODUCT NOTES

APPLIES TO THE VIVA CARPET RANGE

NATURAL CARPET APPEARANCE

Carpet may show shading, pile reversal or roll crush. These natural visual effects can occur in cut and loop pile carpets regardless of quality and are not considered manufacturing defects. They may result from light reflection or foot traffic. Regular vacuuming and consistent use can help reduce their visibility.

DIMENSIONS & MANUFACTURING TOLERANCES

Pattern repeats and overall carpet width may vary slightly from published specifications. Colour may vary between dye lots. Based on raw-material availability or technological improvements, Viva Flooring Distribution may make necessary substitutions during manufacturing.

INSTALLATION GUIDELINES

Install over a firm, dense cushion, such as synthetic felt, using traditional tack-and-pad methods. For commercial installations, use direct-glue or double-stick application as appropriate. To minimize visible seams, install seam direction perpendicular to principal light sources.

PRE-INSTALLATION INSPECTION

Always inspect carpet before cutting or installation. Carpet that has been cut or installed with visible flaws, damage or misaligned patterns will not be eligible for warranty claims.

USE & MAINTENANCE RECOMMENDATIONS

Use protective mats beneath rolling chairs to reduce surface wear. Avoid prolonged direct sunlight. Fading or discolouration may also result from chemicals, pesticides, cleaning products or heating-system emissions. Follow Viva Flooring care guidance and use appropriate carpet-cleaning products.

WARRANTY & CERTIFICATION MARKS



LIMITED
LIFETIME
WARRANTY

STAIN

LIMITED
LIFETIME
WARRANTY

PET STAIN

LIMITED
LIFETIME
WARRANTY

SOIL

20 YEAR
LIFETIMED
WARRANT

ABRASIVE
WEAR

20 YEAR
LIFETIMED
WARRANT

TEXTURE
RETENTION

20 YEAR
LIFETIMED
WARRANT

MANUFACTURING
DEFECTS



See Warranty Document for Full Details.

Colour may vary from dye lot to dye lot. Based on availability of raw materials or technological improvements. Viva Flooring Distribution will make necessary substitutes during the manufacturing process.

<https://www.vivaflooring.ca/>

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